



# Warranty

As of December 2014

*Building Tomorrow's  
Better Windows TODAY...®*

## COMMERCIAL APPLICATIONS

***Window Mart Vinyl Windows and Doors are produced with  
the highest standards of design engineering and product performance.***

Window Mart warrants to you, the original purchaser, that any window or door manufactured by Window Mart is free of manufacturing and/or material defects. This Warranty applies for a period of ten years from date of manufacturer to the owner of the commercial property in which windows or doors were originally installed.

This Warranty covers only those manufacturing and material defects as specified herein and does not include defects or damages attributed to installation, normal weathering or defects caused by accident, fire, flood, acts of God, vandalism, riot or civil disorder, misuse, abuse by harmful fumes, vapors, solvents, chemicals or chemical pollutants in the atmosphere, mildew, building settlement or structural failure of walls or foundations or if subjected to stresses resulting from localized heat which causes excessive temperature differentials over the glass surface and edges or any other causes or occurrences beyond Window Mart's control.

**Vinyl Frames:** will not materially rot, rust, crack, warp, pit, corrode, peel or blisters.

**Parts and Hardware:** will not break, crack or otherwise fails.

**Screen:** Frames will not crack or break, screen cloth will not rot.

**Insulated Glass:** will not have seal failure. Glass units will be free from material obstruction inside the units caused by film formation, dust or moisture inside the dead air space. moisture inside the dead air space.

**Wood:** Wood used in Window Mart's construction of bow and bay units may be damaged by excessive condensation, leaving windows partially open to outside moisture, aging, failure or caulking, improper installation and many other occurrences. Window Mart will replace or repair wood only if damage is caused by manufacturing defects of the windows themselves within 18 months of the date of manufacture. Bow and bay units must be installed with a full roof (unless proper overhang is present) and with adequate support underneath the unit to prevent sagging and to ensure squareness. If roofs or supports are not present, damages will not be covered by this warranty and Window Mart will be held harmless from any claims.

**Labor Costs:** Labor costs for replacing/repairing any part furnished by Window Mart under this warranty, for the first year after manufacturing date only, will be paid by Window Mart. Labor not performed by Window Mart will be subject to the standard rates directed by Window Mart. After one year from the date of manufacture, labor costs are not included under this warranty and neither Window Mart nor its distributors or dealers will be responsible for any labor costs for removing, replacing, installing or reinstalling any window, door or part furnished by Window Mart under this warranty.

**Caulking:** Caulking is used on most window installations but is not part of the window and is not covered in any respect by this warranty.

**Condensation:** Condensation or frost on the inside surfaces of the insulated glass, window or door does not indicate a defect in the window or door or in the installation of the window or door and is not covered in any respect by this warranty.

**Discontinuance:** Window Mart reserves the right to discontinue or change any part or item used in the construction of its windows and doors. Replacement or warranted parts also can be discontinued or substituted at any time.

**Exercise of Warranty:** The original purchaser shall notify the dealer or distributor from whom the windows were purchased promptly with any claim for defect. The dealer or distributor will then contact Window Mart with necessary information to process warranty claims. Window Mart and/or its dealer or distributor must be given a reasonable amount of time to inspect the product for which the claim was made. Window Mart, its dealer or distributor will then repair or replace the defective part only after inspection or if inspection is not practical, after the original purchaser returns the defective part to Window Mart. Window Mart will then ship the repaired part to the original purchaser or the nearest dealer or distributor. The original purchaser will be responsible for freight or postage charges. Proof of original purchase is required before replacement or repair of any parts. The remaining warranty period will apply to the replacement or repaired parts.